

Eaton Manor

Eaton Manor Archery, Eaton-Under-Heywood,
Church Stretton, Shropshire, SY6 7DH Tel: 01694 724814,
www.eatonmanorarchery.co.uk

Terms and Conditions

For the purposes of these Terms of Letting the visitors shall mean the person named on the reservation form.

1. Deposit:

A booking for accommodation and ranges becomes firm when a deposit of one third of the total amount, together with a completed booking form, is received by D.K. Madeley & Son. Up to that time it is a provisional booking, which will be held for a maximum of seven days. Remittances must be made in £'s sterling.

2. Final Payment:

The full balance of the total cost is payable no later than eight weeks before your arrival. Reminders or receipts will not be sent unless requested and a stamped addressed envelope is provided. If the full balance is not paid on time, D.K. Madeley & Son reserves the right to cancel the booking, in which case the deposit will be forfeit.

3. Cancellation:

The visitor still remains liable for the final payment on the due date; any failure to make such a payment in full at that time will be treated as breach of contract.

4. Change of Booking:

There will be a fee of £25.00 (twenty five pounds) for any transferred booking. Bookings may not be transferred within one month of your arrival or from one year to another. If the transfer also involves reducing the length of the stay e.g. from two weeks to one week it will be regarded as a cancellation.

5. Visitor Accommodation:

Accommodation is limited to the number of persons for whom the booking is made.

6. Information required:

D.K Madeley and Son require the full names, contact details and GNAS membership numbers for all archers using any archery facilities. No archer can use the archery facilities without supplying this information.

7. Basic supplies:

Apart from finding a well-equipped and comfortable house ready and waiting for your arrival, you will also find some basic supplies. There will also be a pint of milk in the fridge and a homemade cake.

8. Smoking:

Smoking is not permitted in any building.

9. Group Bookings:

Where more than one property is booked, the booking should be made in a single name only – that person is first point of contact and is responsible for all payments and damage and ensuring the full names, contact details and GNAS membership numbers for all archers using any archery facilities are received by the office prior to arrival.

10. Loss of Property:

D.K. Madeley & Son cannot be held responsible for loss or damage to any belongings or for injury sustained by the visitor or members of his / her party anywhere on site during their stay.

11. Pets:

Well-trained dogs (maximum of two) are accepted on the condition that they are not allowed on the furniture and especially the beds nor left unattended in the property. A dog blanket in the hall has been set a side to accommodate your pet in comfort. A charge of £45.00 per dog per week or £35.00 per dog for a short break is due at the eight week balance date (guide dogs for the blind and hearing dogs for profoundly deaf people excepted). We regret that no other domestic pets can be accepted in our holiday property. Dogs are strictly forbidden from the Archery Centre.

12. Rights of Entry:

D.K. Madeley & Son and/or its agents reserve the right to enter the property at any reasonable time for any reasonable cause.

13. Visitor Obligations:

The visitor undertakes to keep the premises and all the furniture, fixtures and effects in the same state of repair and condition as at the commencement of the booking period (reasonable wear and tear excepted) and shall pay D.K. Madeley & Son the value of any part of the premises, furniture, fixtures, fittings and effects so destroyed or damaged as to be incapable of being restored to its previous condition. Breakages and damage must be reported as soon as possible.

14. Property Cleanliness:

The visitor and members of his / her party are asked to leave the accommodation and Archery Centre clean and tidy. D.K. Madeley & Son reserves the right to make a charge for extra cleaning if the accommodation is not left in a satisfactory condition.

15. Occupation

Sleeping in tents or motor vehicles adjacent to the accommodation is not permitted.

D.K. Madeley & Son reserves the right to require the visitor and his / her party to vacate the accommodation at once without compensation becoming payable to the visitor or the party if the accommodation is being misused.

16. Complaints:

Every care is taken to ensure that the properties and Archery Centre are presented to visitors to a high standard. Should you find on arrival that there are complaints please let us know immediately. D.K. Madeley & Son will not make any refunds in respect of complaints made after the visitor's departure from the accommodation and Archery Centre if the visitor did not make the complaint or the problem known to us during the stay. Every effort will then be made to assist you. We value every booking and want all our visitors to enjoy their stay.

17. D.K. Madeley & Son does not warrant, and is not responsible for, the accuracy of any verbal information given or statement made by its staff.

18. D.K. Madeley & Son shall not be liable to the client or third parties for any accident, damage, loss, injury expense or inconvenience which may be suffered, incurred, arise out of or is in any way connected with the rentals. If the property, which the client has booked, becomes unavailable or unusable for some reason prior to the date of booking then D.K. Madeley & Son will 1. Endeavour to find a suitable alternative property or 2. To reimburse the client with any monies paid.

19. If your property becomes inaccessible due to bad weather we will do our best to inform you and to offer you an alternative week. We recommend you have travel insurance to cover this possibility.

Archery

20. Please let DK Madeley & Son know before your arrival if you or any of your party have any special requirements.

21. All archers must follow the GNAS rules

22. A responsible qualified person must be present at all times in Archery Centre and the ratio of trainer/coach to student must not exceed the number stated in the GNAS guidelines

23. All archers must be GNAS members and we require full list of names and membership number before arrival.

24. No liability is accepted for loss or damage of any equipment, personal belongings and vehicles.

25. Mis-use of facilities will result in you being asked to leave the premises.

26. Damages to properties will be charged for.